

PAYING FOR A ZONING CLEARANCE

- 1. Go to MGOconnect.org and click Customer Portal.
- 2. Choose "Jefferson Parish" for jurisdiction, and "Louisiana" for the state and click Go.
- 3. Log into your account.
- 4. Once you are logged-in, click "Projects" in the top center of the screen.
- 5. Locate the project under your account using the associated project number that was emailed to you or address, and click "**Open**"
- 6. After opening the project card you should be on the "Overview" page of the selected project Click "**Pay Fees & Print Receipts**" or Navigate to the "Fees" tab.
- 7. Click on "Payments"
- 8. Select Contact, check the fee you're paying (Preliminary Zoning Clearance), select the payment method (Credit Card or ACH), click "**Pay Online**"
- 9. Enter your payment information. Then submit.



• <u>Note</u>: You must have the phone number and/or email associated with your account verified in order for a project file to be associated with your profile.

Questions about MyGovernmentOnline? Call the Help Line at 1-866-957-3764



JEFFERSON PARISH PLANNING DEPARTMENT

Zoning Administration

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