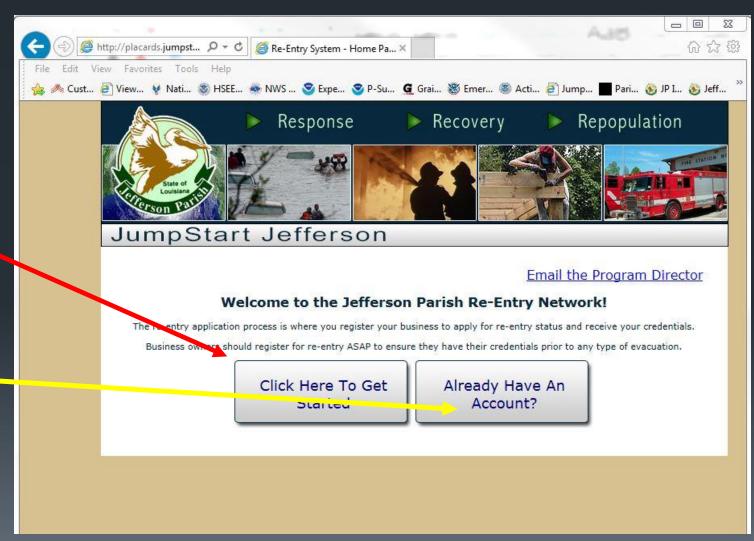
# Jefferson Parish Re-Entry Program – Application & Renewal Process

- Go to the JumpStart Jefferson website.
- http://placards.jumpstartjefferson.com/
- For new applicants use the "Click Here To Get Started" button.
- Renewals will use the "Already Have An Account"



## Jefferson Parish Re-Entry Program – New Application Process The more inform

- Follow the User Registration Process.
- COMPLETE THE REQUESTED INFORMATION FULLY.
- Once your application is complete you will receive an automated email informing you if your application has been initially approved.

The more information you provide under the "User Justification" will assist in a decision as to your request for a specific Tier or number of placards.

While you may request a specific Tier, you are not guaranteed to receive that Tier, the decision is made by the Emergency Management Department upon review and in coordination with the Parish's Emergency Operations Plan.

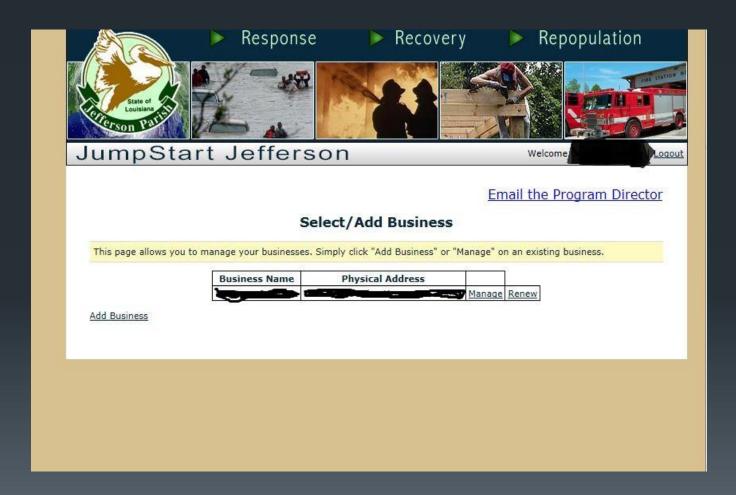
# Jefferson Parish Re-Entry Program – Frequently Asked Questions???

- I forgot my User Name and/or Password.
  - Click the "Email the Program Director" and provide your company name & the contact name.
- Do I have to aAssign the Placards?
  - Yes, you should assign your placards in the system to your employees. This way when you request renewals, you have a justification for retaining the number you requested.
- When do my placards expire?
  - Placards expire on December 31<sup>st</sup> of the second year listed on the placard.
- Will I receive a notice when my placards expire?
  - No, it is up to you or your company to ensure your placards are valid.

- Can I request more placards in the same Tier?
  - Once you make your initial request, you can't request more in the same Tier through the application process. You can request additional placards in a lower Tier or send an email to the administrator to request additional placards at the same Tier with valid justification.
- I requested Tier 2 why was I given Tier 3 placards?
  - Tier assignment and the number of placards is approved based upon several factors including but not limited to type of industry, emergency contracts size of workforce, etc. Businesses are assigned to a specific Tier to provide the most assistance to the parish as a whole to prepare to allow the population to return

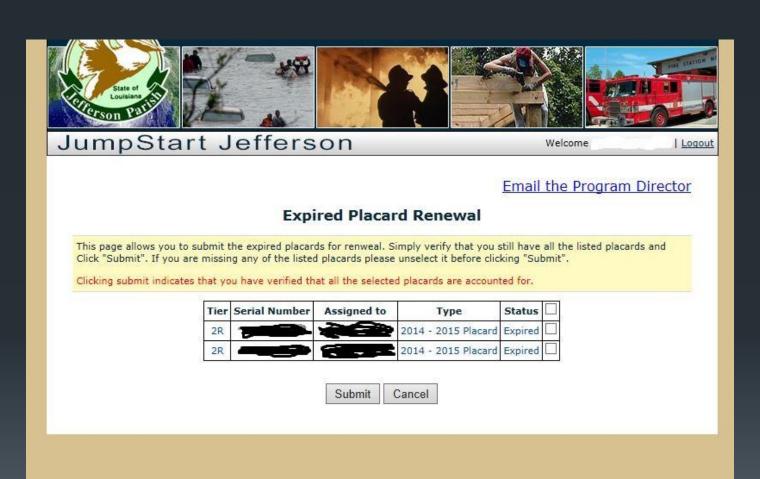
### Jefferson Parish Re-Entry Program – Renewal Process

Once you log in if your placards are expired, you will see the option to "renew" on the first screen with your business name and address.



### Jefferson Parish Re-Entry Program – Renewal Process

Once you select "Renew" you will see this screen, from here you will select the placards you wish to renew and click "Submit."



#### Jefferson Parish Re-Entry Program – Renewal Process

This screen will indicate your request has been received and is being processed, you will receive an email notification that your placards will be available to be picked up. Under normal circumstances that will be within, approximately 14 business days.

