Jefferson Parish Re-Entry Program – Application & Renewal Process

The 2020-2021 Placards expired 12/31/2021. Renewal application is now open

- Renewal decals will be issued for pickup as the application is renewed
 - Same process as new application; where email will be sent to pick up at either EB or WB Pick up location.
 - Instructions will be provided with renewal decals.

Jefferson Parish Re-Entry Program – Application & Renewal Process

- Go to the JumpStart Jefferson website.
- http://www.jumpstartjefferson.com/
- For new applicants use the "Click Here To Get Started"
 button.
- Renewals will use the "Already Have An Account"



Jefferson Parish Re-Entry Program – New Application Process <u>The more inform</u>

 Follow the User Registration Process.

COMPLETE THE REQUESTED INFORMATION FULLY.

 Once your application is complete you will receive an automated email informing you if your application has been initially approved. <u>The more information you provide</u> <u>under the "User Justification" will</u> <u>assist in a decision as to your</u> <u>request for a specific Tier or</u> <u>number of placards.</u>

While you may request a specific Tier, you are not guaranteed to receive that Tier, the decision in made by the Emergency Management Department upon review and in coordination with the Parish's Emergency Operations Plan.

Jefferson Parish Re-Entry Program – Tier Explanation

Tier 1 includes primary <u>critical infrastructure</u> companies, <u>major utility</u> companies, pre-designated staff of other parish/municipal agencies and offices, and pre-designated government contractors and their subcontractors who provide critical services to the parish, municipal governments, and state, federal, or other public agencies.

* CANNOT APPLY DIRECTLY FOR TIER 1

<u>Tier 2</u> includes: (a) <u>Core Assessment Teams</u> of major employers and other businesses that are determined by the Parish President to be essential to the return of residents and/or to the economic vitality of the parish; (b) <u>Recovery Teams</u> of select businesses with unique circumstances (fragile inventory, designated hazardous waste facility, world-wide distribution, large workforce, multiple-parish service area, major plants, refineries, and manufacturers, etc.) and that have the capacity to be self-sufficient; and (c) <u>Humanitarian Relief Agencies</u> and their workers.

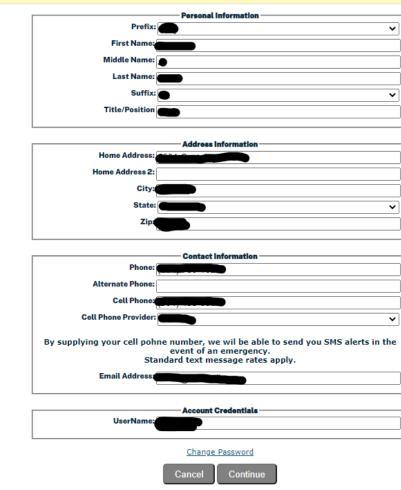
* TIER 2 and HIGHER SHOULD BE SELF SUFFICIENT

Tier 3 provides for re-entry of business owners and their designated recovery and JumpStart employees, whose businesses have been determined by the Parish President to be essential to the imminent return of residents and/or to the economic vitality of the parish. Family members may be allowed to re-enter with a credentialed family member at the discretion of the Parish President, based on parish conditions.

Email the Program Director

User Registration

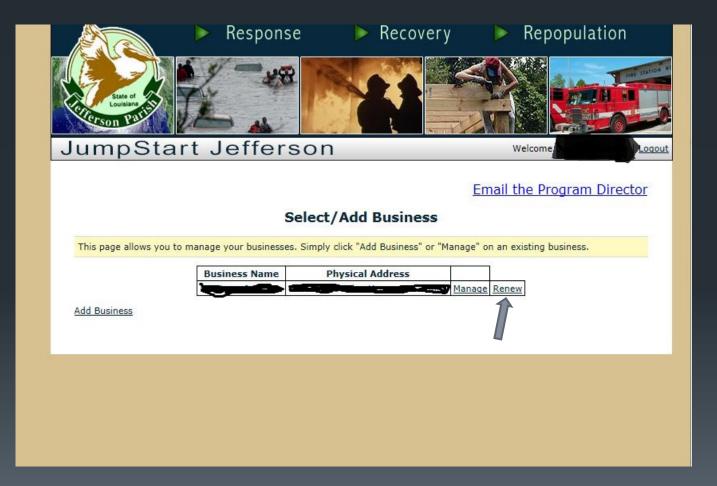
This page allows you to manage your user account so that you can apply for credentials and come back to manage your business information. Please fill the form below and when you have completed all fields click "Submit". After completion you will be able to manage your business and contact information.



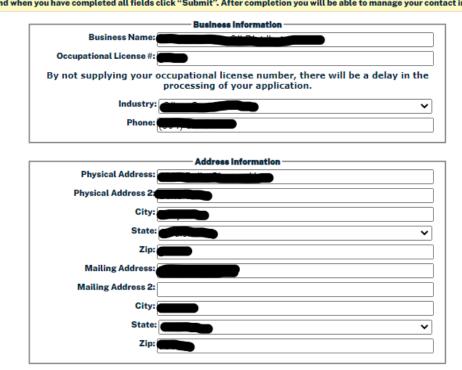
 The next series of screens will request to verify and update information.

Click continue once complete.

 Once you log in if your placards are expired, you will see the option to "renew" on the first screen with your business name and address.



Email the Program Director



Continue

Business Registration

This page allows you to manage your business information. Please fill the form below and when you have completed all fields click "Submit". After completion you will be able to manage your contact information.

- The next series of screens will request to verify and update information.
- Click continue once complete.

								Eman	ine i rogi alli biro
				Business Cont	acts Registration				
This page allows you to manage your business contacts. Simply click "Add Contact" or "Edit" on an existing contact and complete the information requested for the contact and then click "Submit".									
You must enter the main contact for your organization such as the CEO, President or other officer. You must enter at least one contact listed as the emergency 24/7 contact to proceed to the application.									
	Contact Name	Email Address	Phone	Alternate Phone	Cell Phone	Cell Phone Provider			
							24/7 Emergency Contact	Edit Delete	
Add Business Contact									
Add Dusiness Contact									
Continue									

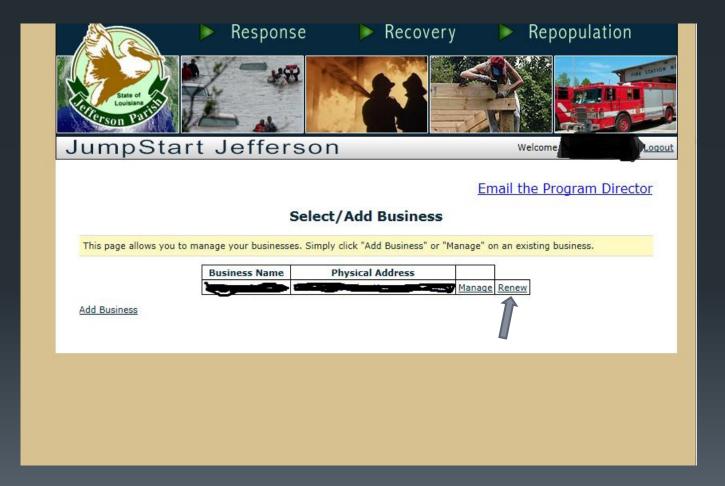
- There must be a 24-hr contact listed... the application will not go forward if this is deleted.
- Click continue once complete.

Email the Program Director

Dashboard
Manage My Account Information
Maintain personal account information such as your name, home address and contact information.
Manage My Business Information
Maintain business account information such as your business name, license number, business address, mailing address and phone number.
Manage My Business Contact List
Maintain designated point of contact information for notification messages in the event of an emergency or communication from the program director.
Apply for Placards
Apply for your re-entry placards
Manage My Placards
View a list of the placards that have been assigned to your business.
Return to Business List

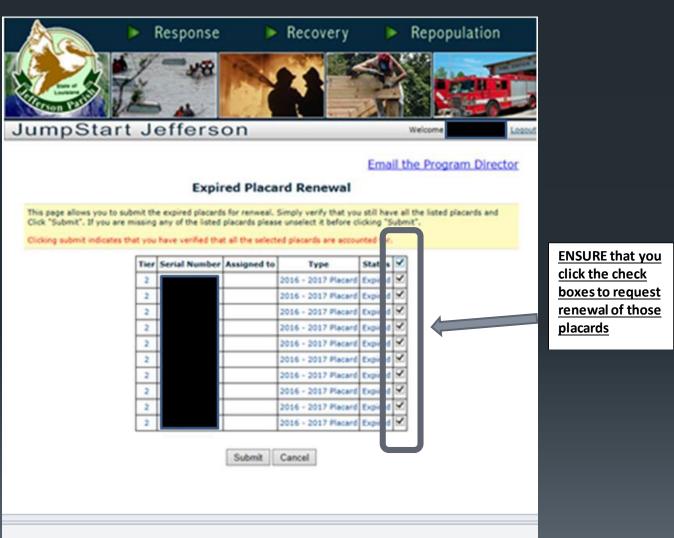
 Once back at dashboard, you will need to select "Return to Business List" to continue renewal process.

 You will need to select Renew option.



 Once you select "Renew" you will see this screen, from here you will select the placards you wish to renew and click "Submit."

 Any placard not checked will be deleted and replaced/ re-issued



This screen will indicate your request has been received and is being processed, you will receive and email notification that your placards will be available to be picked up. Under normal circumstances that will be within, approximately 14 business days.



JumpStart Jefferson

Welcome

Logou

Email the Program Director

Expired Placard Renewal Submitted

Renewal Request Has been submitted for processing.

You will be contacted by e-mail once your placards / stickers are available for Tier 2R.

Return to my Dashboard

Thank you for submitting your renewal request.

Jefferson Parish Re-Entry Program – Frequently Asked Questions???

- I forgot my User Name & or Password.
 - Click the "Email the Program Director" and provide your company name & the contact name.
- Do I have to Assign the Placards?
 - Yes, you should assign your placards in the system to your employees. This way when you request renewals, you have a justification for retaining the number you requested.
- When do my placards expire?
 - Placards expire on December 31st of the second year listed on the placard.
- Will I receive a notice when my placards expire?
 - No, it is up to you or your company to ensure your placards are valid.

- Can I request more placards in the same Tier?
 - Once you make your initial request, you can't request more in the same Tier through the application process. You can request additional placards in a lower Tier or send an email to the administrator to request additional placards at the same Tier with valid justification.
- I requested Tier 2 why was I given Tier 3 placards?
 - Tier assignment and the number of placards is approved based upon several factors including but not limited to type of industry, emergency contracts, size of workforce, etc. Businesses are assigned to a specific Tier to provide the most assistance to the parish as a whole to prepare to allow the population to return

Jefferson Parish Re-Entry Program – Program Manager •Dustin Guidroz •504-349-5360 •dguidroz@jeffparish.net

Questions???