

How to register for COVID-19 (SARS-CoV-2) testing from Quest Diagnostics

Option 1: See a staff person

A staff person can help you register on-site using equipment they provide.

Option 2: Register yourself online

Register at Health.QuestDiagnostics.com/STLOU.

Or, you can **scan the QR code** at right using the camera on your mobile device to be taken directly to the website.



How to get your test results

Note: The Louisiana Department of Health does not have your test results. If you call the Department or 211, you will be directed to the information below.

Get your test results by phone

Call **1.866.MYQUEST** (1.866.697.8378). Note that wait times can be lengthy.

- Be prepared to identify yourself or your child as a self-collect patient to the Quest representative.
- Parents can obtain results only for minor children under the age of 18.
- Representatives are available Monday thru Saturday from 8 AM to 5 PM (CST)

Get your test results through MyQuest™

Your test results will be sent to you through the secure MyQuest online portal or app.

If you don't have MyQuest, see the steps below to create an account.

- ① Sign up for MyQuest at MyQuest.QuestDiagnostics.com, or download the MyQuest app.
- ② Check your email for a message from Quest. Click the link to confirm your email address.
- ③ Log in to your MyQuest account using the username and password that you chose when you signed up.
- ④ Select the "Verify Your Identity" option. Accept the Patient Authorization (HIPAA Authorization).
- ⑤ Complete the Identity Verification Process.
- ⑥ You're set! You will now get your Quest Diagnostics test results through your MyQuest account.

Important information

- This test has not been FDA cleared or approved;
- This test has been authorized by FDA under an EUA for use by authorized laboratories;
- This test has been authorized only for the detection of nucleic acid from SARS-CoV-2, not for any other viruses or pathogens; and,
- This test is only authorized for the duration of the declaration that circumstances exist justifying the authorization of emergency use of in vitro diagnostics for detection and/or diagnosis of COVID-19 under Section 564(b)(1) of the Act, 21 U.S.C. § 360bbb-3(b) (1), unless the authorization is terminated or revoked sooner.

Quest Diagnostics.com

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